

CARE ON HOLIDAY

USER PRIVACY POLICY

Pursuant to Legislative Decree 196/2003, as amended by Legislative Decree 101 of 10/08/2018, and art. 13 of the General Regulation for the Protection of Personal Data (GDPR) EU 2016/679, our Company is required to possess and process data relating to you, classified as personal.

The aforementioned code and Regulation provide that anyone who processes personal data is required to inform the interested party about which data are processed and about certain elements qualifying the processing: it must take place with correctness, lawfulness and transparency, protecting your privacy and Your rights. In accordance with the provisions, we provide you with the following information:

Data controller

The Data Controller is the CAREONHOLIDAY DI CATALANO GAETANO & C. S.A.S. in the person of its legal representative pro tempore.

Data Controller

CAREONHOLIDAY DI CATALANO GAETANO & C. S.A.S., address via Puglisi Bertolino Giuseppe, 21 – Palermo, in the person of its legal representative pro tempore, Gaetano Catalano born in Palermo on 04/09/1977.

Nature of the data processed

In addition to your personal data, for the correct carrying out of business activity, we need to process data defined as sensitive: more specifically, these are data from which information on the state of health is obtained, to the extent that processing is necessary. to comply with the request to purchase services submitted by you.

Purpose and legal basis of the processing

The personal data, yours and possibly your family members, that are requested from you are necessary for the following purposes:

1. healthcare, i.e. for the purpose of evaluating and addressing the diagnostic-therapeutic path as well as adopting the necessary solutions to safeguard optimal health conditions, both for your person or your relatives and for the protection of third parties or the community;
2. administrative, i.e. in relation to the health records and documents produced, to be archived and safeguarded. These documents may be issued to interested parties or those entitled to them, upon regular request;
3. documentation: We also inform you that the staff members of the care team, with the aim of documenting the evolution of an ongoing pathology or subsequent to the start of care and monitoring its treatment, could take photographs and/or television broadcasts by the interested party alone. These documents, which fall within the category of sensitive data, will not allow, in any way, to recognize the identity of the patient, will remain in the knowledge of the care team and will absolutely not be disseminated and will be destroyed upon completion of the care process.

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4. disclosure: in order to bring to your knowledge the initiatives promoted by CAREONHOLIDAY DI CATALANO GAETANO & C. S.A.S.

The legal basis of the processing will be the service purchase contract that you will stipulate with CAREONHOLIDAY DI CATALANO GAETANO & C. S.A.S.

Treatment methods

The data processing takes place through the use of tools and procedures suitable to guarantee its security and confidentiality and can be carried out either using paper or with the aid of IT means.

Obligation or right to provide data

With reference to the art. 9 paragraph 2 letter h of EU Regulation 2016/679 and the clarifications provided by the Privacy Guarantor, the patient's consent for the treatments necessary for the healthcare service requested by the interested party is not required.

Scope of knowledge of your data

The following categories of subjects may become aware of your data:

- Operations center
- Administration workers
- Accounting consultancy firm
- Members of the care team
- Tourist service managers
- IT System Managers

Communication and dissemination

Your data will not be disclosed by us, this term meaning making it known to indeterminate subjects in any way, including by making it available or consulting it.

Your data will be communicated by us, with this term meaning the disclosure of it to one or more specific subjects, in the following terms:

- to subjects who need to access your data for the purposes of healthcare and support activities, within the limits strictly necessary to carry out tasks (e.g. clinics, rehabilitation centres, tourist services);
- to our consultants, within the limits necessary to carry out their duties on behalf of our organisation, subject to our letter of appointment which imposes the duty of confidentiality and security;
- to those entitled;

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• any communication of your data and/or of your relatives may occur exclusively when this is required by law or regulation or, in the event that the communication occurs to another non-economic public body, it is necessary for the carrying out institutional functions or for exclusive scientific or statistical purposes; in the latter case any communications will take place anonymously, i.e. without mentioning your personal data or that of your relatives. Furthermore, it is highlighted that the direct personnel of the Company or those in charge of the care activity are not required to provide information by any means relating to the health conditions of each patient.

Transfer of data abroad

Your data will be processed by our Company, will remain in our archives and will not be transferred abroad.

Data retention time

Your data will be stored by our Company for the entire duration of the care activity and, due to their specific nature, will not be deleted.

Your rights

Below are your rights, which you can exercise towards us, as indicated in the aforementioned EU Regulation:

- ✓ obtain confirmation of the existence of personal data concerning you, even if not yet registered, and communication in an intelligible form
- ✓ obtain indication of the origin of the personal data, as well as the purposes and methods of the processing ✓ obtain an indication of the logic applied in the treatments carried out with the aid of electronic instruments
- ✓ obtain the updating, rectification or, when interested, integration of the data ✓ obtain the cancellation, transformation into anonymous form or blocking of data processed in violation of the law
- ✓ obtain the cancellation, transformation into anonymous form or blocking of data whose conservation is not necessary, in relation to the purposes for which the data were collected or subsequently processed
- ✓ obtain certification that the updating, rectification, integration, cancellation, transformation into anonymous form or blocking have been brought to the attention, also with regard to the content, of those to whom the data have been communicated or widespread, except in cases where such fulfillment proves impossible or involves the use of means manifestly disproportionate to the protected right
- ✓ object, in whole or in part, for legitimate reasons, to the processing of personal data concerning you, even if pertinent to the purpose of the collection.

To exercise the rights indicated above you can contact CAREONHOLIDAY DI CATALANO GAETANO & C. S.A.S. Data controller – Via Puglisi Bertolino Giuseppe, 21 – Palermo, by sending a registered letter with return receipt. or a PEC to the following address: careonholiday@pec.it